

WINTER 2023

# PROVIDER'S GUIDE

Information about transportation providers in Northern Colorado



North Front Range  
Metropolitan  
Planning  
Organization



RIDE  
NOCO

# Regional Transportation



RIDE  
NOCO

Visit the RideNoCo Website

Email our Mobility Specialists

RideNoCo is a central hub for finding transportation options in Northern Colorado and beyond. RideNoCo seeks to increase mobility for all people across the region, especially for vulnerable groups such as older adults and people with disabilities. RideNoCo can support transportation providers through information sharing, coordination, and technical assistance.

Being an informational hub for the region, RideNoCo staff seek to ensure the information contained in this guide and online is accurate and up to date. If any information in this guide or on the website is inaccurate or out-of-date, please email [mobility@nfrmpo.org](mailto:mobility@nfrmpo.org) with updates. Staff will also reach out each spring and fall to request updated information from transportation providers.

A RideNoCo Mobility Specialist is available to answer questions Monday through Friday, 8 am to 5 pm at 970-514-3636. Please visit [www.rideno.co](http://www.rideno.co) for more information.

## ROLL OUT

RIDENOCO WILL EVOLVE OVER THE NEXT 3 YEARS, EXPANDING CAPACITY EACH YEAR.

Phase 1  
2021

### Website & Call Center

- Introduction of RideNoCo
- Central hub to identify transportation options across region and beyond

Phase 2  
2022

### Trip Discovery

- Ability to find and plan trips on public transit and human service providers in region
- Utilizing GTFS-Flex technology

Phase 3  
2023

### Trip Dispatching

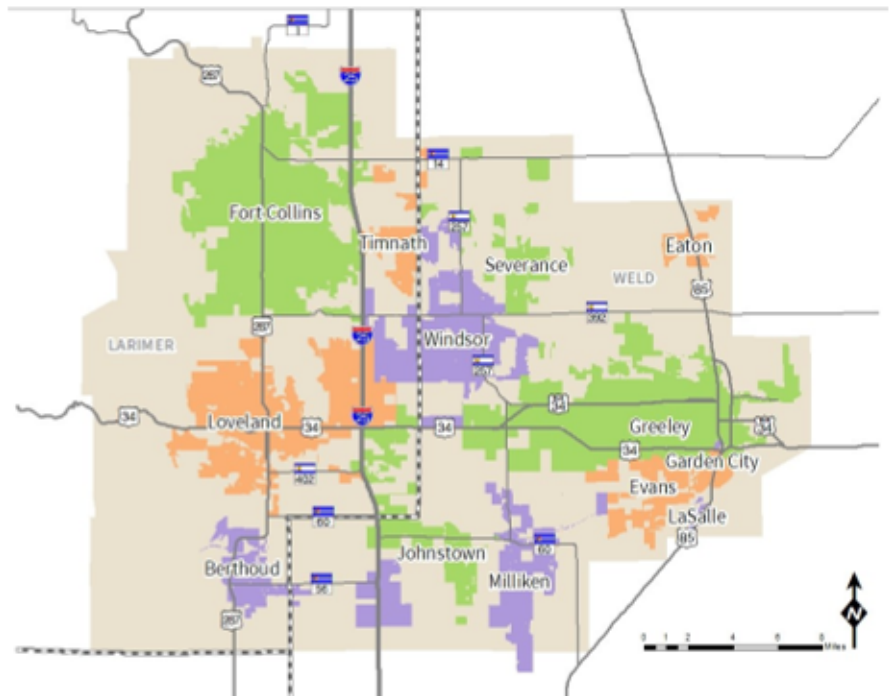
- Long-term vision to find, plan, and book a ride in one place across multiple providers
- Laying foundation for coordination with Transactional Data Specifications (TDS) as the region grows

Ongoing data collection: Where are mobility needs being met? Where do gaps remain?



# North Front Range Metropolitan Planning Organization

The North Front Range Metropolitan Planning Organization (NFRMPO) is the regional transportation and air quality planning organization for the urban portions of Larimer and Weld County (see map for precise boundaries). RideNoCo, a program of the NFRMPO, serves the entirety of Larimer and Weld counties.



**Legend**  
County Boundary  
NFRMPO Boundary

April 2019  
Sources: CDOT, NFRMPO  
North Front Range Metropolitan Planning Organization

The NFRMPO Planning Council meets on the first Thursday of every month. Council Packets can be found on the NFRMPO website.

Current and upcoming transportation plan updates:

- 2021: [The Coordinated Plan](#)
- 2022: [2050 Regional Transportation Plan](#)



The NFRMPO has a Rider’s Guide that summarizes transportation services in the region. If your agency would like copies of this guide, please email [mobility@nfrmpo.org](mailto:mobility@nfrmpo.org) with the following information:



1. Number of requested guides (available in English and Spanish)
2. Contact person (name, email, phone)
3. Requested in-hands date
4. Delivery location

[Digital Rider’s Guide](#)

[Spanish Rider’s Guide](#)



# Quick Summary

Specific contacts for each agency are provided in the Agency Contact table on page 24.

Provider	Area Served	Phone Number	Wheelchair Accessible
<a href="#">60+ Ride</a> (page 6)	Weld County	(970) 352-9348	No
<a href="#">BATS</a> (page 7)	Berthoud	(970) 352-3049	Yes
<a href="#">COLT</a> (page 8)	Loveland	General: (970) 962-2700	Yes
		Dial-a-Ride: (970) 224-6066	
<a href="#">Estes Transit</a> (page 9)	Estes Park	(970) 577-9900	Yes
<a href="#">GET</a> (page 10)	Greeley/Evans	(970) 350-9290	Yes
<a href="#">Heart&amp;SOUL Paratransit</a> (page 11)	Larimer County	(970) 690-3338	Yes
<a href="#">RAFT</a> (page 12)	Berthoud, Larimer County	(970) 532-0808	Yes
<a href="#">SAINT Volunteer Transportation</a> (page 13)	Fort Collins, Loveland	General: (970) 223-8604	Cannot transport non-ambulatory people
<a href="#">Transfort</a> (page 14)	Fort Collins	General: (970) 221-6620	Yes
		Dial-a-Ride: (970) 224-6066	
<a href="#">Via Mobility</a> (page 15)	Estes Park	(303) 447-9636 To register new riders: (303) 444-3043	Yes
<a href="#">Windsor Senior Rides</a> (page 17)	Windsor	(970) 388-5140	No
<a href="#">Wellington Senior Resource Center</a> (page 17)	Wellington	(970) 817-2293	Yes
<a href="#">zTrip</a> (page 16)	Larimer County, Weld County, Boulder County	(970) 224-2222	Yes

	Hours of Operation (service)	Minimum Notice Needed	Fare Charged	Service Available to:
<b>60+ Ride</b>	24 hours per day	1 week	Free	60 & over
<b>BATS</b>	Mon—Fri:8:00AM—4:00PM	By 4:00 p.m. day before	\$1 for in-town	All ages
			\$4 for out-of-town	
			60+ donation based	
<b>COLT</b>	Mon—Fri: 6:38AM—7:48PM Sat: 8:38AM—5:48PM.	24 hours	\$2.00 - Dial-a-Ride	<b>Fixed route:</b> All ages <b>Dial-a-Ride:</b> See eligibility guidelines
			>\$20 - Dial-a-Taxi	
<b>ESTES</b>	9:00AM—8:30PM June through September	1-7 days in advance for route deviation service. No notice needed for fixed-route service.	Free	All ages
<b>GET</b>	Mon—Fri: 6:00AM—7:00PM Sat: 7:00AM—5:00PM <b>Call-n-Ride:</b> Mon—Sat: Evening—9:00PM Sun: 7:45AM—1:45AM	Call-n-Ride/Paratransit: 1-14 days in advance. No notice needed for fixed-route service.	\$3.00—Paratransit and Call-n-Ride	All ages
<b>HEART</b>	5:00AM—6:00PM	2-14 days in advance	Based on distance	Ages 16 and older
<b>RAFT</b>	Mon—Fri: 8:00AM—4:00PM	Three business days	Donation based	18+ with a disability Over 60
<b>SAINT</b>	Mon—Fri: 8:15AM— 4:00PM	Three business days	Donation based	18+ with a disability Over 60
<b>TRANSPORT</b>	Mon—Sat: hours vary by route See page 12 for further details regarding Dial-a-Ride hours	Dial-a-Ride: 24 hours	Zero Fare (temporary)	All ages
		Dial-a-Taxi: Same day	>\$20 - Dial-a-Taxi	
<b>VIA</b>	Mon— Fri: 8:00AM—4:30PM	24 hours	Free	All ages
<b>WINDSOR</b>	Mon-Thu 8 am—3 pm	48 hours	\$4 for in-town	60+
			\$6 for out-of-town	
<b>WELL</b>	Contact Wellington		Donation based	60+
<b>ZTRIP</b>	24/7		Based on distance	All ages

# 60+ Ride

## (Senior Resource Services)

**Address:**

800 8th Ave, Suite 229, Greeley, CO 80631

**Area served:**

Weld County

**Type of provider:**

Demand Response

**Phone number:**

- (970) 352-9348 (client line)
- (970) 573-5818 (volunteer line)

**Website:** <https://60plusride.org/>

**Days and Hours of Service:**

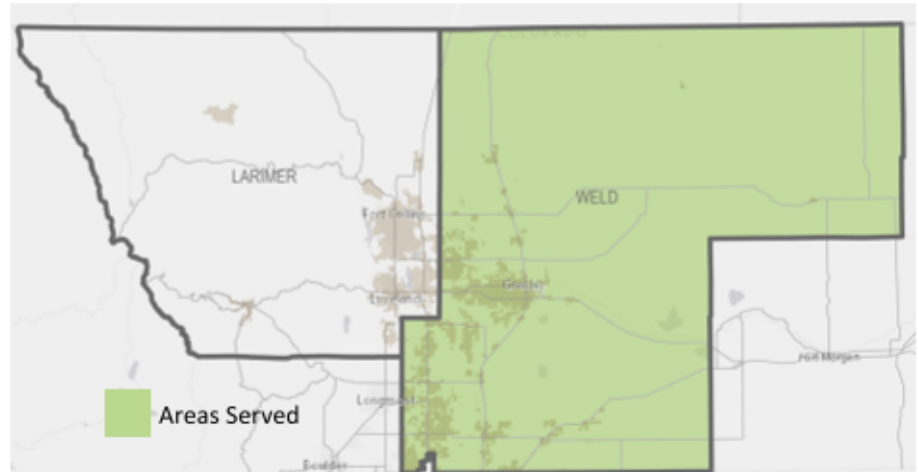
- Service hours are 24 hours a day, 7 days a week depending on availability of volunteers
- Information and reservations available Monday through Friday from 9:00 a.m. to 4:00 p.m.

**Costs**

- Free

**Notes**

- **Rides must be scheduled at least one week prior to the requested trip.** Earlier requests are encouraged to ensure finding a volunteer driver. In urgent situations, the urgent needs team can take rides with less notice on a case-by-case basis.
- Last minute trips may be possible but are not guaranteed.
- Drivers use their own vehicles.
- A van is available in the Greeley/Evans area for non-medical destinations. Reservations on a first-come, first-served basis until 3:30 the day before.
- New riders register with 60+ Ride at (970) 352-9348.
- Drivers may not take ride requests directly.
- Rides available to destinations outside Weld County. Riders should contact 60+Ride for more details as volunteer drivers may or may not choose to pick-up very long ride requests.



# BATS

## (Berthoud Area Transportation System)

### Address:

807 Mountain Ave, Berthoud, CO 80513

### Area served:

Berthoud town limits. Service is also provided to Loveland and Longmont.

### Type of provider:

Demand response

**Phone number:** (970) 352-3049

**Website:** <https://www.berthoud.org/departments/berthoud-area-transportation-system-bats>

### Days and Hours of Service:

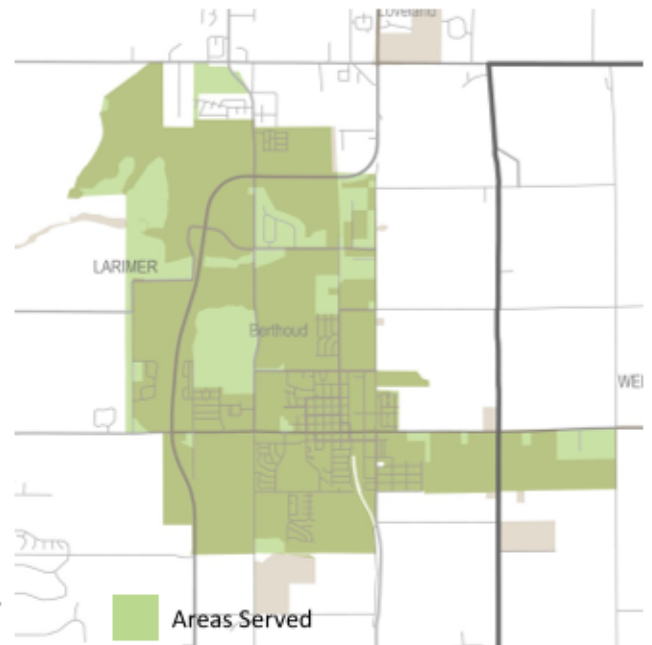
- In-town trips are provided from 8:00 a.m. to 4:00 p.m. Monday through Friday.
- Out-of-town trips are provided on Monday from 8:00 a.m. to 11:30 a.m. to Longmont ; Tuesday, Wednesday, Thursday, and Friday from 8:00 a.m. to 11:30 a.m. to Loveland; and Thursday 11:30 a.m. to 3:00 p.m. to Loveland.

### Costs

- Under 60 years of age
  - In-town trips are \$1.00 for a one-way trip
  - Out-of-town trips are \$4.00 for a one-way trip
- Riders age 60 and over are not required to pay, but donations are encouraged

### Notes

- **Riders must call before 4:00 p.m. the business day before the trip is needed.** A trip request will be confirmed by 5:00 pm.
- Medical trips have top priority, then employment trips followed by education trips.
- BATS largest vehicle holds 12 passengers. It is also equipped with one wheelchair slot, which if used takes the capacity down to 10 passengers.
- New riders will be registered with BATS over the phone.
- Drivers cannot take ride requests.



# Bustang North Line

(Fort Collins/Loveland to Denver Union Station)

## Address:

2829 W. Howard Place Denver, CO 80204

## Area served:

Bustang provides fixed route services throughout Colorado. See [all routes](#) on the Bustang website.

North Line: Fort Collins/Loveland to Denver Union Station

## Type of provider:

Regional Fixed Route

**Phone number:** (800) 900-3011

**Website:** <https://ridebustang.com/>

## Days and Hours of Service:

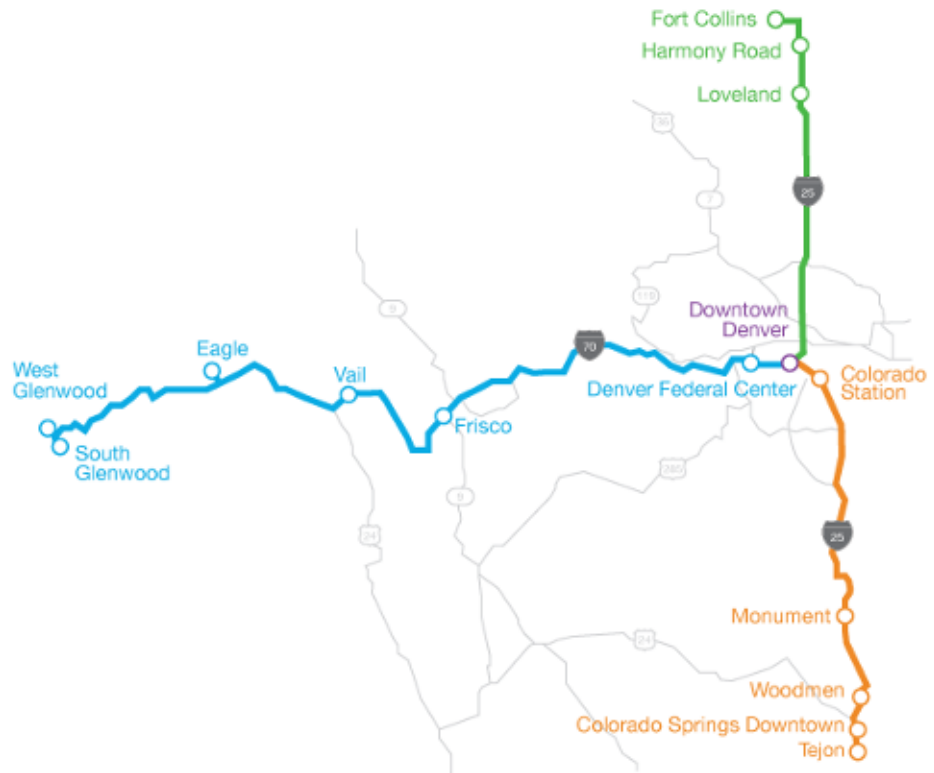
- Bustang North Line runs Monday-Sunday
- Weekday Services: 8 round trips from 5:10 AM to 8:55 PM
- Weekend and Holiday Service: 2 round trips from 5:40 AM to 6:25 PM
- CDOT anticipates adding more round trips on both weekdays and weekends throughout 2023.
- North Line northbound and southbound schedule details are [updated here](#).

## Costs

- Based on the miles
- Fort Collins one way ticket is \$10
- Loveland one way ticket is \$9
- Single trip tickets can be purchased on the bus directly using cash (bills smaller than \$20) or on the JustRide Bustang mobile app.

## Notes

- Riders can see live updates on Bustang Routes on the Bustang Twitter including service delays, cancellations, and other announcements.
- Each Bustang is equipped with a restroom, bike racks, free WiFi, power outlets, and USB ports.
- There is a wheelchair lift and two wheelchair securement areas on each Bustang.
- Other Bustang FAQ can be [found here](#).





# Bustang Outrider

## (Sterling to Greeley/Denver Union Station)

**Address:**

2829 W. Howard Place Denver, CO 80204

**Area served:**

Bustang provides fixed route services throughout Colorado. See [all routes](#) on the Bustang website.

Bustang Outrider from Sterling goes to both Greeley and Denver at Union Station with additional stops noted along route map.

**Type of provider:**

Regional Fixed Route

**Phone number:** (800) 900-3011

**Website:** <https://ridebustang.com/>

**Days and Hours of Service:**

- Sterling to Greeley routes run Monday, Wednesdays, and Fridays
- Sterling to Denver routes run Tuesdays and Thursdays
- Full route schedule details can be [found here](#).

**Costs**

- Based on the number of miles traveled
- See full fare [breakdown here](#).
- Sterling to Greeley is \$21 whereas Sterling to Denver is \$25
- Single trip tickets can be purchased on the bus directly using cash (bills smaller than \$20) or on the Bustang Outrider mobile app.

**Notes**

- Riders can see live updates on Bustang Routes on the Bustang Twitter including service delays, cancellations, and other announcements.
- There is a wheelchair lift and two wheelchair securement areas on each Bustang.
- Other Bustang FAQ can be [found here](#).



# COLT

(City of Loveland Transit)

## Address:

105 West Fifth Street, Loveland, CO 80537

## Area served:

Loveland (Dial-A-Ride within 3/4-mile of fixed-route system)

## Type of provider:

Fixed-route, paratransit

## Phone number:

- General phone number: (970) 962-2700
- Dial-a-Ride/Taxi reservations and eligibility: (970) 224-6066

**Website:** <https://www.lovgov.org/services/public-works/bus-service>

## Days and Hours of Service:

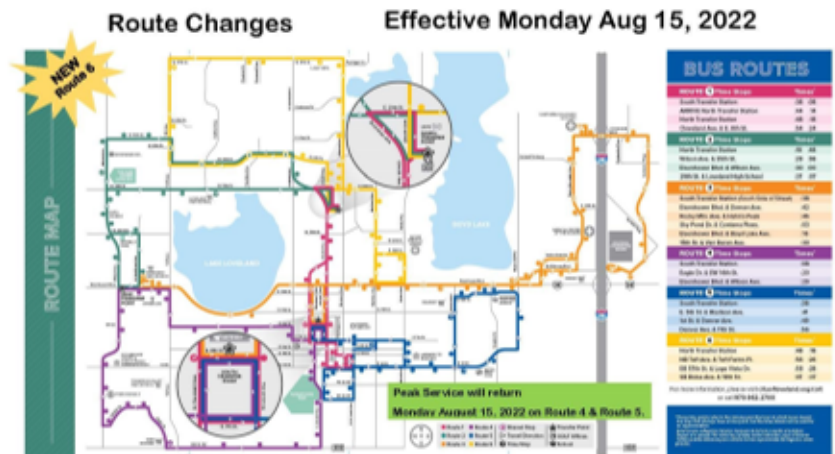
- Service hours are 6:38 a.m. to 7:48 p.m. Monday - Friday and 8:38 a.m. to 5:48 p.m. on Saturday
- Information and reservations can be made from Monday through Sunday from 8:00 a.m. to 5:00 p.m.

## Costs

- Fixed-route service is \$1.25 for adults (18 to 59), \$0.60 for adults over 60, individuals with disabilities, and Medicare recipients. Youth 17 and younger do not pay a fare. Passes are also available for 10-Day, 20-Day, Monthly, and Annual.
- Paratransit (Dial-a-Ride) trips are \$2.00 per one-way trip.
- Dial-a-Taxi fares are covered by COLT up to \$20. Passengers are responsible for any balance over \$20. Caregivers accompanying Dial-a-Ride (DAR) clients ride free.

## Notes

- Travel trainings are provided by COLT staff and can be customized to experience level. Contact COLT through the general phone number.
- COLT will send eligibility forms and information to new clients. The forms will allow COLT staff to determine eligibility.
- DAR clients must live within 3/4-mile of a fixed route.
- DAR reservations can be made between 24 hours and 14 days in advance of the trip.
- Cancellations are accepted up to one hour prior to scheduled pick up time. If it is cancelled less than one hour before pick up time, a "no show" will be charged. Otherwise, there are no penalties.



# Estes Transit

## Address:

500 Big Thompson Avenue,  
Estes Park, CO 80517

## Area served:

Estes Park

## Type of provider:

Deviated Fixed-route

## Phone number:

(970) 577-9900

Website: <https://www.colorado.gov/pacific/townofestepark/shuttles>

## Days and Hours of Service:

- Daily service generally runs between Memorial Day through Mid-October.
- Winter service days and times vary; check website for more information.
- All routes first trip is at 9 a.m. and the last trip is at 8:30 p.m. Routes run roughly every 30 minutes

## Costs

- Free

## Notes

- All shuttles are wheelchair-accessible.
- On-demand service is available within 3/4 mile of existing Estes Transit stops.
- Rides can be scheduled one to seven days in advance by calling (970) 577-9900.
- Connections to the Rocky Mountain National Park Hiker Shuttle system operated by the National Park Service is available during the summer. Both Estes Transit and Rocky Mountain National Park recommend using the Parking Structure located at 691 North Saint Vrain/Highway 36.
- See Via Mobility Services for year-round service from Monday through Friday, 8:00 a.m. to 4:30 p.m.



# GET

## (Greeley Evans Transit)

**Address:**

101 11th Ave, Greeley, CO 80631

**Area served:**

Greeley/Evans/Garden City

**Type of provider:**

Fixed-route, demand response, paratransit

**Phone number:** (970) 350-9290

**Website:** <https://greeleyevanstransit.com/>

**Days and Hours of Service:**

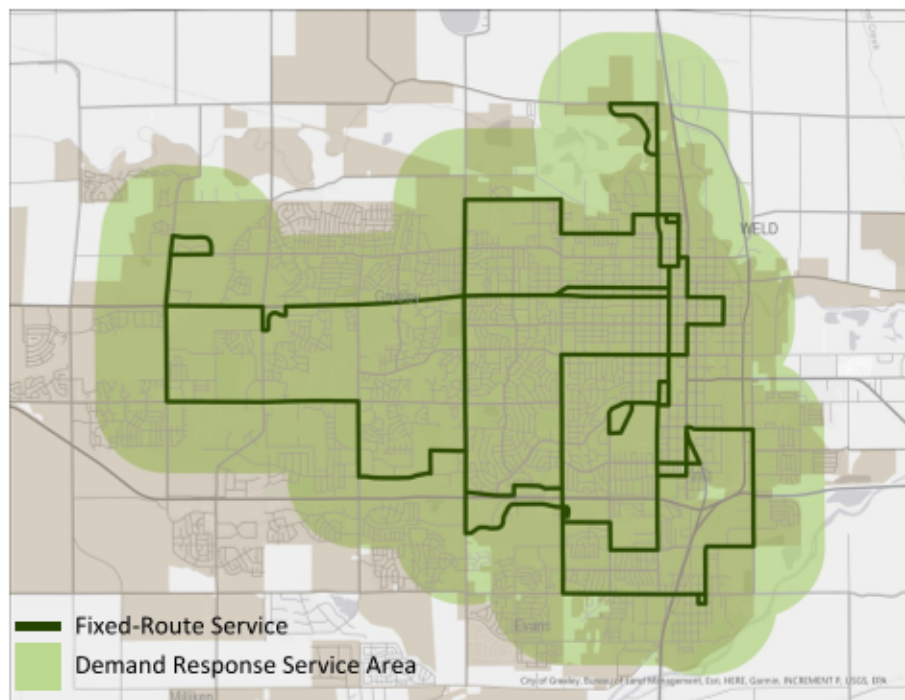
- Paratransit operates Monday through Friday, 6:00 a.m. to 7:00 p.m., and Saturday, 7:00 a.m. to 5:00 p.m.
- Call-n-Ride service operates Monday through Saturday, end of fixed route service to 9:00 p.m., and Sunday, 7:45 a.m. to 1:45 p.m.

**Costs**

- \$1.50 per trip, fixed route service; \$3.00 per trip, Paratransit and Call-n-Ride

**Notes**

- Travel trainings are provided by GET staff and can be customized to experience level.
- Riders can use Paratransit depending on the ADA guidelines available on the GET website.
- Paratransit clients may live anywhere but may only use Dial-a-Ride within 3/4-mile of a fixed route.
- Paratransit reservations can be made between 1 and 14 days in advance of the trip.
- Cancellations are accepted up to two hours prior to scheduled pick up time. If it is cancelled less than two hours before pick up time, a “no show” will be charged. Otherwise, there are no penalties.
- Poudre Express service operates seven times per day between Greeley, Windsor, and Fort Collins. The buses are wheelchair-accessible.



# Heart&SOUL Paratransit

**Address:**

200 East Swallow Road, Fort Collins, CO 80525

**Area served:**

Larimer County

**Type of provider:**

Demand response

**Phone number:** (970) 690-3338

**Website:** <http://heartandsoulparatransit.com>

**Days and Hours of Service:**

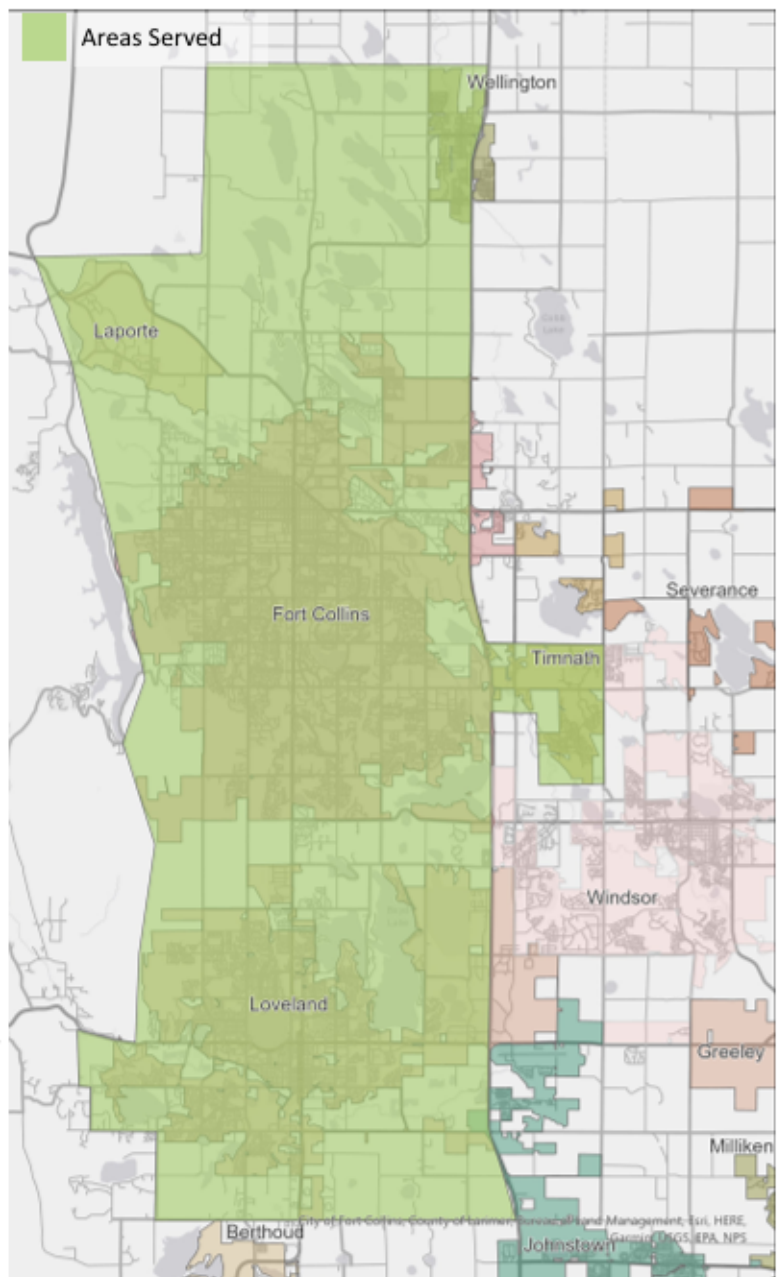
- 5:00 a.m. to 6:00 p.m. Monday through Saturday.
- Rides should be requested 9:00 a.m. to 5:00 p.m.

**Costs**

- \$20 pickup in Fort Collins; \$3 per mile
- \$30 pickup in Loveland and outlying areas; \$3 per mile

**Notes**

- Serving ages 16 and older.
- Door through door assistance is available.
- Primarily provide services to seniors of Larimer County
- 48 hours advance notice preferred, but can accommodate same day rides as available.
- Riders can book trips 2-14 days in advance.
- Heart&SOUL Paratransit can transport older adults, individuals with a disability, and any persons having difficulty using public or private transportation services .



# RAFT

## (Rural Alternative for Transportation)

**Address:**

248 Welch Ave, Berthoud, CO 80513

Mailing Address: P.O. Box 1754

**Area served:**

Berthoud Fire Protection District (Larimer County). Service is provided to Berthoud, Loveland, Longmont, and adjacent areas; distance variances for non-emergency medical trips will be considered on a case-by-case basis.

**Type of provider:**

Demand response, volunteer transportation

**Phone number:** (970) 532-0808

**Website:** <http://www.berthoudraft.org/>

**Days and Hours of Service:**

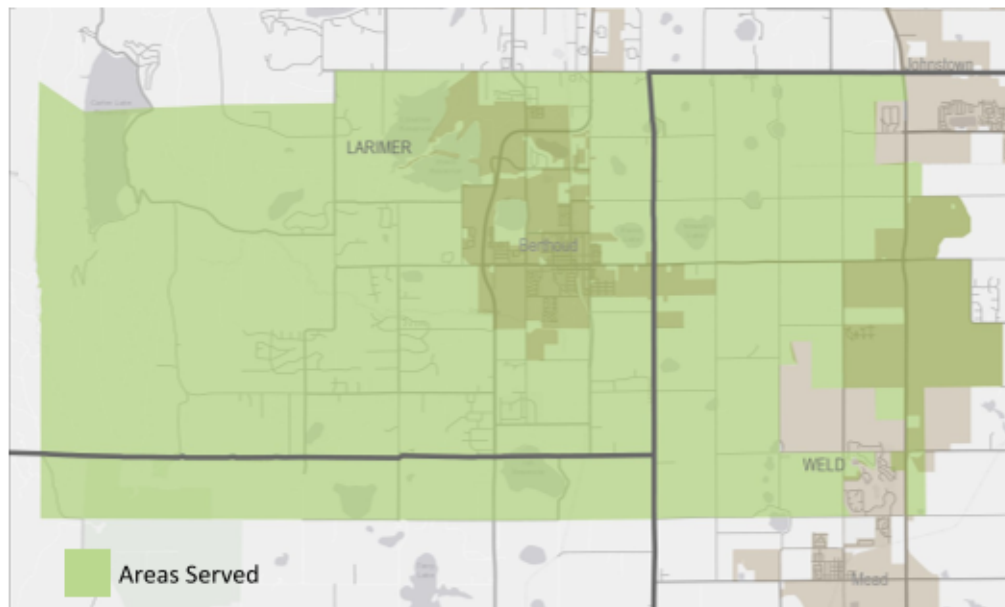
- Rides provided Monday through Friday from 8:00 a.m. to 4:00 p.m.
- Time variances are considered for non-emergency medical trips.
- Reservations can be made Monday through Friday from 8:00 a.m. to 5:00 p.m.

**Costs**

- No fees.
- Donations are encouraged.

**Notes**

- Medical trips have priority.
- Door-to-door and door-through-door service is provided for adults (18+) living with disabilities who may not drive and older adults (60+).
- Riders must make reservations at least three business days in advance of the requested trip date. Earlier requests are encouraged.
- Volunteer drivers use their personal vehicles. A para van is available for users requiring a wheelchair-accessible vehicle.
- New riders register with RAFT at (970) 532-0808. In-town Berthoud riders must coordinate with Berthoud Area Transportation Services (BATS).
- Drivers may not take ride requests.



# SAINT Volunteer Transportation

(Senior Alternatives in Transportation)

**Address:**

333 West Drake Road, Suite 42, Fort Collins, CO 80526

**Area served:**

- Fort Collins (Country Club Road to Carpenter Road (SH392), Overland Trail to I-25)
- Loveland (57th Street to 23rd St SW, Devils Backbone to I-25)
- Service is provided within each area but not between Fort Collins and Loveland.
- There are three exceptions to the last rule:
  - 1) Walmart on Highway 287 in north Loveland (250 W 65th St)
  - 2) Kaiser Permanente (4901 Thompson Pkwy)
  - 3) Centerra Commercial Area (east of I-25 off of Highway 34)

**Type of provider:**

Demand response, volunteer transportation

**Phone number:** 970-223-8604

**Website:** <http://www.saintvolunteertransportation.org>

**Days and Hours of Service:**

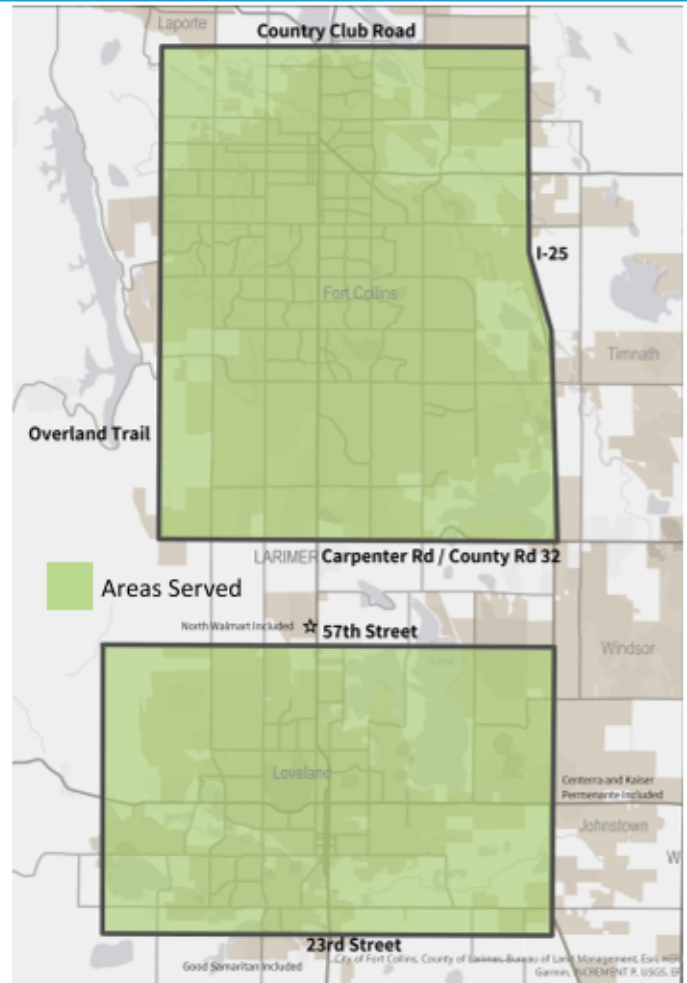
- Monday through Friday, 8:15 a.m. through 4:00 p.m.

**Costs**

- Riders are not required to pay, but donations are encouraged

**Notes**

- SAINT serves people 60 years old and older and people 18 to 60 years old who have disabilities.
- SAINT cannot provide transportation to individuals requiring wheelchairs or motorized scooters.
- SAINT provides transportation to any destination within either service areas for any purpose.
- SAINT is a pre-scheduled service. Riders must call to make reservations at least three business days in advance of the requested date.
- Rides can be scheduled for the current month and the following month. Rides are scheduled on a first-come, first-served basis.
- Schedulers are available to take reservations Monday through Friday from 8:00 a.m. to 12:00 p.m.



# Transfort

**Address:** 250 N Mason St, Fort Collins, CO

**Area served:** Fort Collins (Dial A Ride operates within 3/4-mile of fixed route system). FLEX provides service to Loveland, Berthoud, Longmont, and Boulder. Map shows Dial-a-Ride service area.

**Type of provider:** Fixed-route, paratransit

**Phone number:**

- General phone number: (970) 221-6620
- Dial-a-Ride/Taxi reservations and eligibility: (970) 224-6066

**Website:** <http://ridetransfort.com/>

**Days and Hours of Service:**

- Fixed route service hours vary by route but typically run 5:30 am to 8:00 pm Monday through Saturday. No Sunday or holiday service.
- Dial-a-Ride service hours are 6 am to 11 pm, Monday through Saturday and 8 am to 7 pm Sundays and holidays on selected routes.
- Information and reservations can be made from Monday through Sunday from 8:00 a.m. to 5:00 p.m.
- Call center hours are M-F 5:30 AM to 8 PM and weekends 7:30 AM to 5 PM .
- Transit Center lobbies are open M-F 8 AM—8 PM.

**Costs**

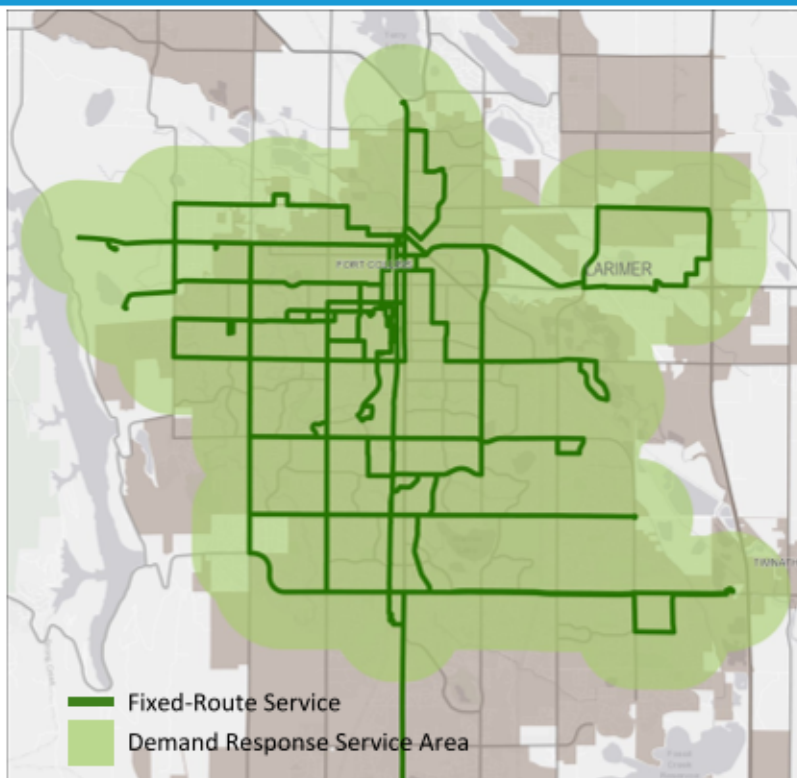
- There are zero fares being charged for Transfort and Dial-A-Ride service at this time.
- Dial-a-Taxi fares are covered by Transfort up to \$20. Passengers are responsible for any balance over \$20. Caregivers accompanying DAR clients ride free.

**Notes**

- Travel trainings on fixed route service can be customized to experience level. Call (970) 221-6620 to schedule.
- Riders can use Dial-a-Ride depending on individual conditions.
- Dial-a-Ride clients may live anywhere but may only use Dial-a-Ride within 3/4-mile of a fixed route.
- Dial-a-Ride reservations can be made between 24 hours and 14 days in advance of the trip.
- Dial-a-Ride cancellations are accepted up to one hour prior to scheduled pick up time. If it is cancelled less than one hour before pick up time, a “no show” will be charged. Otherwise, there are no penalties.

**COVID-19 Notes:**

- Transfort is operating limited service levels with zero fares.
- On Demand Taxi service is available for routes that have been suspended. Trips must be scheduled the same day by calling (970) 225-4831.





# Via Mobility Services

**Address:**

2855 N. 63rd Street, Boulder, CO 80301

**Area served:**

Estes Park; Carbon Valley

**Type of provider:** Demand response

**Phone number:**

- (303) 447-9636
- To register new riders: (303) 444-3043

**Website:** <https://viacolorado.org>

**Days and Hours of Service:**

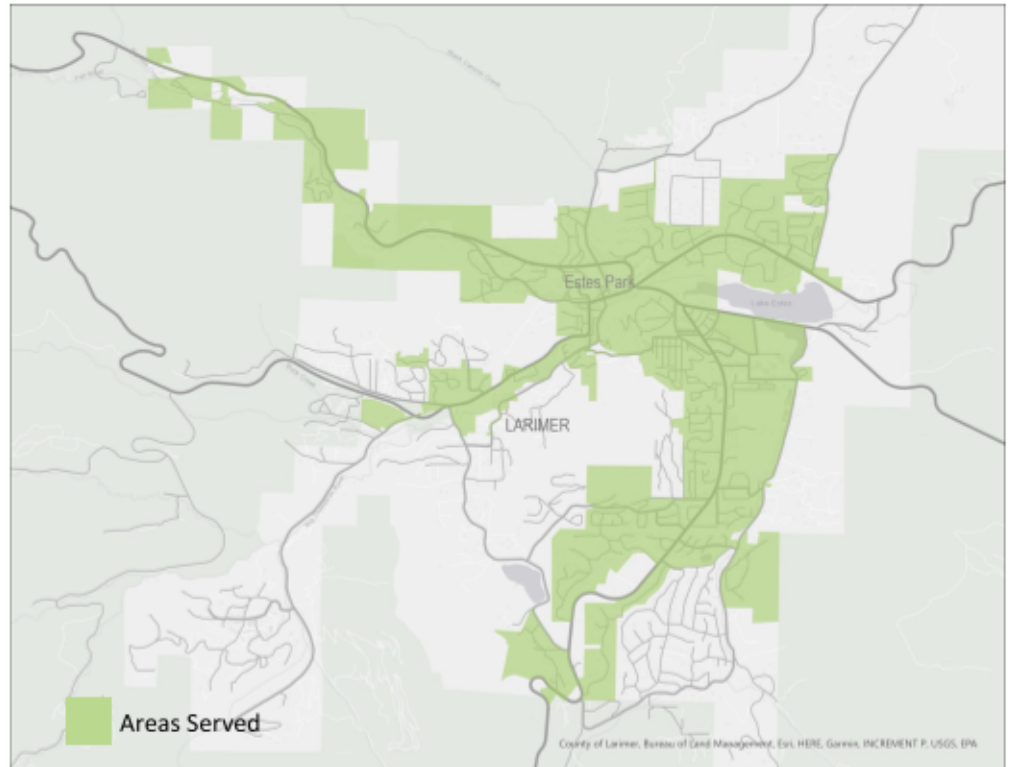
- Monday through Friday, 8:00 a.m. to 4:30 p.m.

**Costs**

- No cost until further notice

**Notes**

- Service is year-round within the Town limits of Estes Park.
- For service details in Carbon Valley (Frederick, Firestone, and Dacono), please contact via directly
- Rides can be scheduled one to seven days in advance.
- Rides are based on availability and are first-come, first-served.
- New riders that are not signed up with Via should call 303-444-3043 on Monday-Fridays, 8 AM to 4:30 PM.



# zTrip

**Address:**

1828 E Mulberry St Unit C&D, Fort Collins, CO 80524

**Area served:**

Larimer, Weld, and Boulder counties

**Type of provider:**

Taxi company, Dial-a-Ride provider, Medicaid NEMT

**Phone number:**

- (970) 224-2222
- Service can also be accessed through the zTrip app, by hailing a taxi on the street, or using the zTrip website.

**Website:** <https://www.ztrip.com/northern-colorado/>

**Days and Hours of Service:**

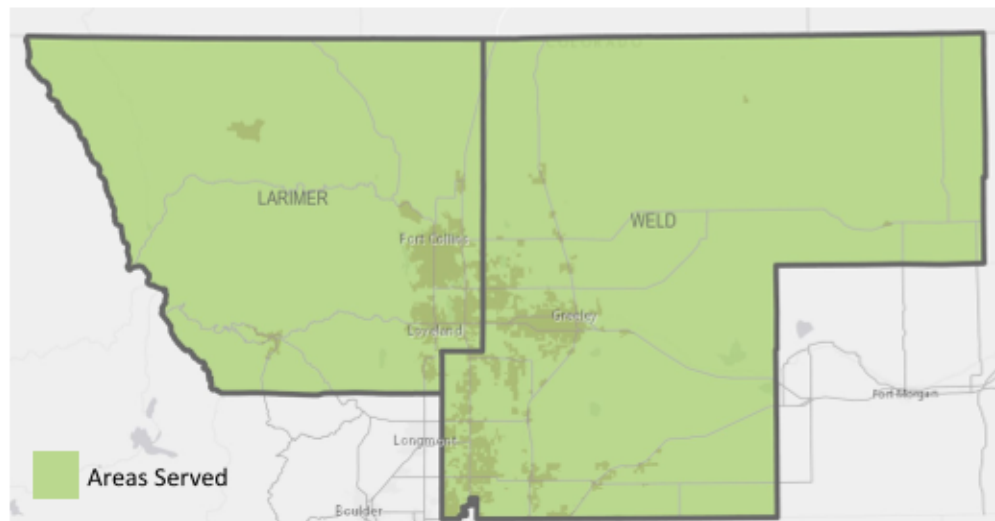
- Rides can be booked 24/7.

**Costs**

- Rates \$3.50 to enter the vehicle and \$2.50 per mile with \$0.50/minute any time the vehicle is under 13 miles per hour
- \$1.00 per additional passenger
- Passengers can pay with personal or corporate account, cash, or credit card

**Notes**

- zTrip requires passengers to be at least 5 years old. Car seats are required based on Colorado laws and will not be supplied/installed by the driver.
- Availability is dependent on both user demand and Operator availability.
- Wait times will vary based on traffic, weather, and vehicle availability.
- Must notate when booking the trip if a specific vehicle type is needed such as a Mobility Accessible Wheelchair Vehicle.



# Senior Centers

## Wellington Senior Center

- Transportation service to and from the Senior Center is free within a 10-mile radius. Wellington Senior Center transportation is partially funded by the Larimer County Office on Aging.
- <https://www.townofwellington.com/171/Senior-Resource-Center>

## Windsor Senior Ride Program

- Provides transportation assistance to residents age 60+ who reside in Windsor
- Individuals who do not meet the age criteria but need ride assistance will be evaluated on a case-by-case basis.
- Rides are Monday-Thursday
- Please allow 45 minutes prior to the appointment time for pick-up and drive time for out-of-town rides, and 15 minutes for in-town rides.
- Contact the Senior Ride Driver with any questions regarding the Senior Ride Program at (970) 388-5140.

Location	Day	Time
Greeley, Fort Collins, Loveland, Windsor	M	8 a.m. - 3 p.m.
Greeley, Fort Collins, Loveland, Windsor	T	8 a.m. - 3 p.m.
Greeley, Fort Collins, Loveland, Windsor	W	8 a.m. - 1 p.m.
Windsor Appointments and Groceries	Th	8 a.m. - 3 p.m.

### Fees

- \$6 Out-of-town**  
(Greeley, Fort Collins, Loveland)
- \$4 Windsor**

# Veteran Transportation Resources

## Veteran Transportation Service (VTS)

**Area served:** Cheyenne VA, Loveland CBOC, Northern Colorado Clinic, and Fort Collins Clinics

**Type of provider:** Medicaid NEMT for United States Veterans

**Phone number:** (307) 433-3735 or (307) 432-3804

**Days and Hours of Service:**

- Monday through Friday, 8 AM to 5 PM

**Costs:** No costs to approved Veterans

**Notes**

- Pick up from their door or designated pickup site to their VA appointments
- Wheelchair accessible transportation available

## Qualified Listeners

**Summary of Services:** Veterans and families only (all ages) transportation to and from appointments, not just medical, not just the VA, including grocery stores and other necessary trips assuming driver availability

**Area served:** Larimer, Weld, and Boulder Counties

**Type of provider:** Demand Response Volunteer Transportation for United States Veterans

**Address:** 6311 Audubon Street, Frederick, CO 80530 ; **Mailing:** PO Box 563, Dacono, CO 80514

**Phone number:** (720) 600-0860

**Website:** <https://www.QualifiedListeners.org>

**Days and Hours of Service:** Monday through Friday, 8 AM to 5 PM

**Costs:** No costs to approved Veterans or family members

**Notes**

- Minimum of one week notice required to schedule a ride; two weeks is preferred
- Proof of service required to meet eligibility criteria; typically in the form of a DD-214
- They will try to pair riders to appropriate drivers
- No wheelchair transportation available yet.

# Other Specialized Transportation

## **American Cancer Society Road to Recovery**

- Provides free transportation to cancer patients to and from cancer-related medical appointments
- Patients must be traveling to a cancer-related medical appointment
- A caregiver may need to accompany a patient who cannot walk without help or is under 18 years old
- It can take several business days to coordinate a ride, so please call 1-800-227-2345 well in advance of your appointment date.
- This service is dependent on the individual's needs and the Cancer Society's driver availability
- Website: <https://www.cancer.org/support-programs-and-services/road-to-recovery.html>

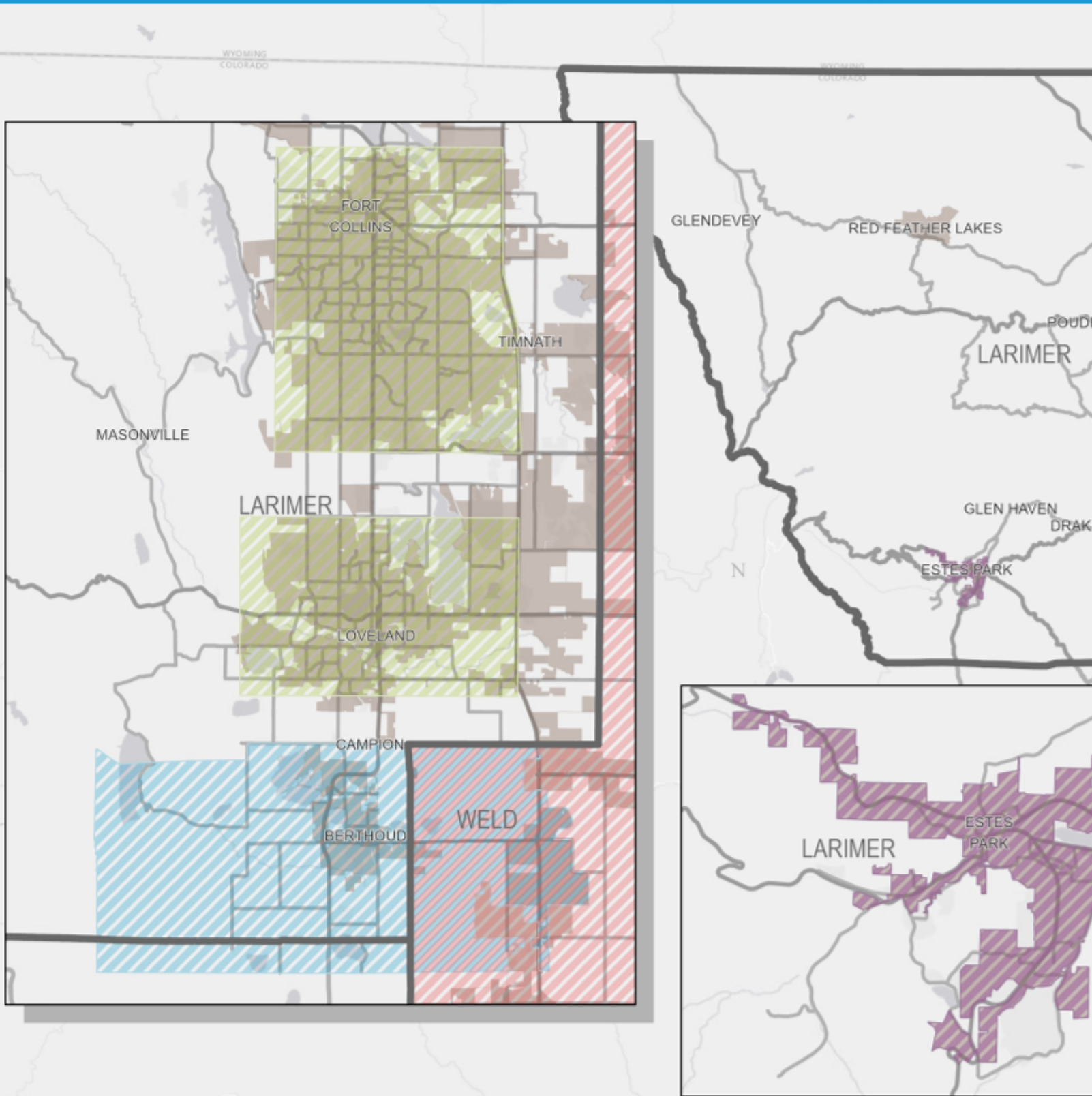
## **Groome Transportation**

- Groome Transportation provides a commercial transportation service to the Denver International Airport from several pick up locations in Northern Colorado
- Reserved seats for persons with ambulatory disabilities and specially designed vans with drive-on ramps for persons who use a wheelchair.
- Call the reservation line at (970) 226-5533 for assistance in making reservations for accessible travel.
- Service animals are allowed with no additional charge with advanced notice.
- Book trips online at <https://groometransportation.com/fort-collins-loveland>

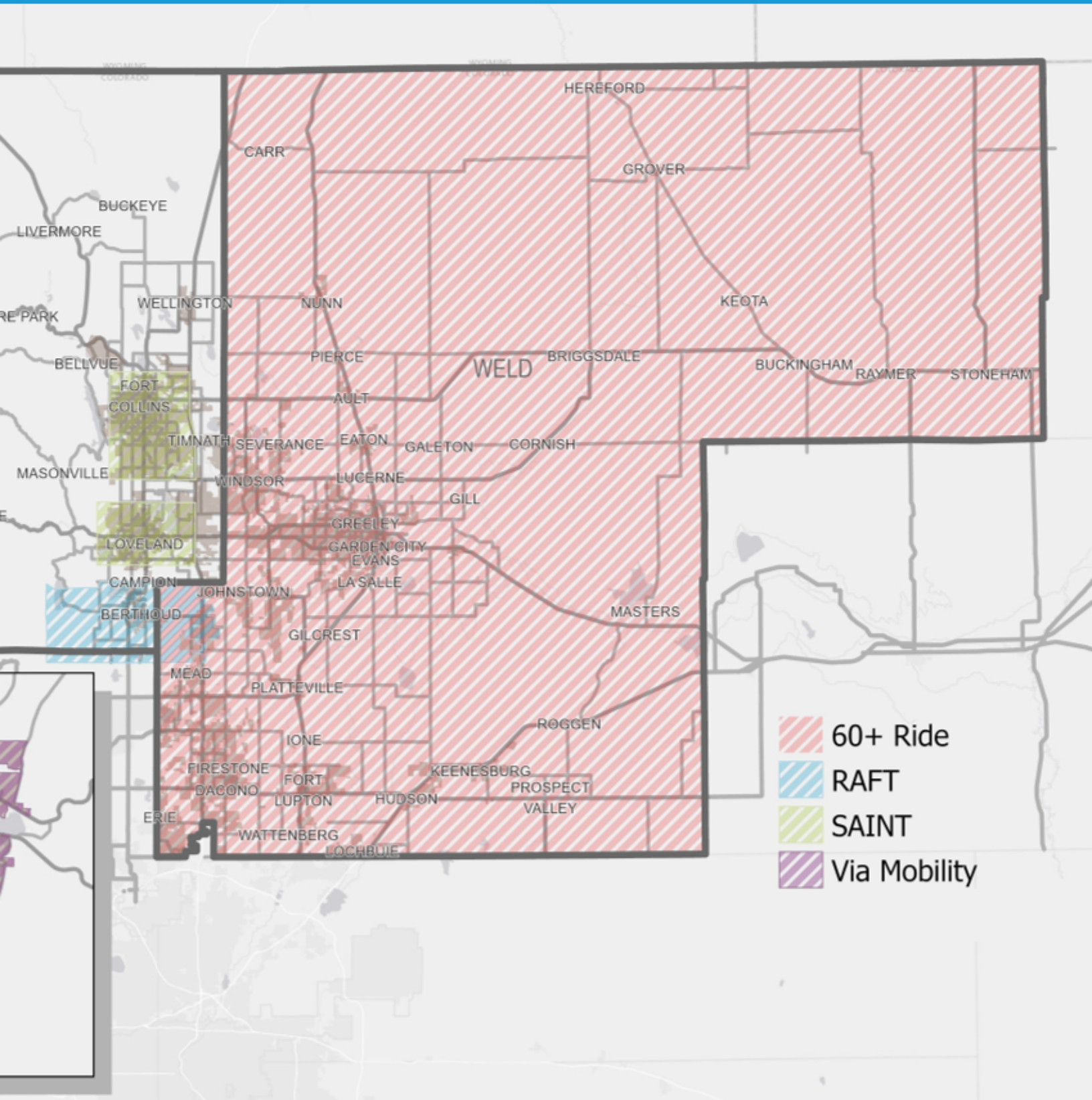
## **United Landline**

- Landline provides a commercial transportation service from the Fort Collins Airport to the Denver International Airport
- For more details, visit: [www.landline.com](http://www.landline.com) or email [info@landline.com](mailto:info@landline.com)

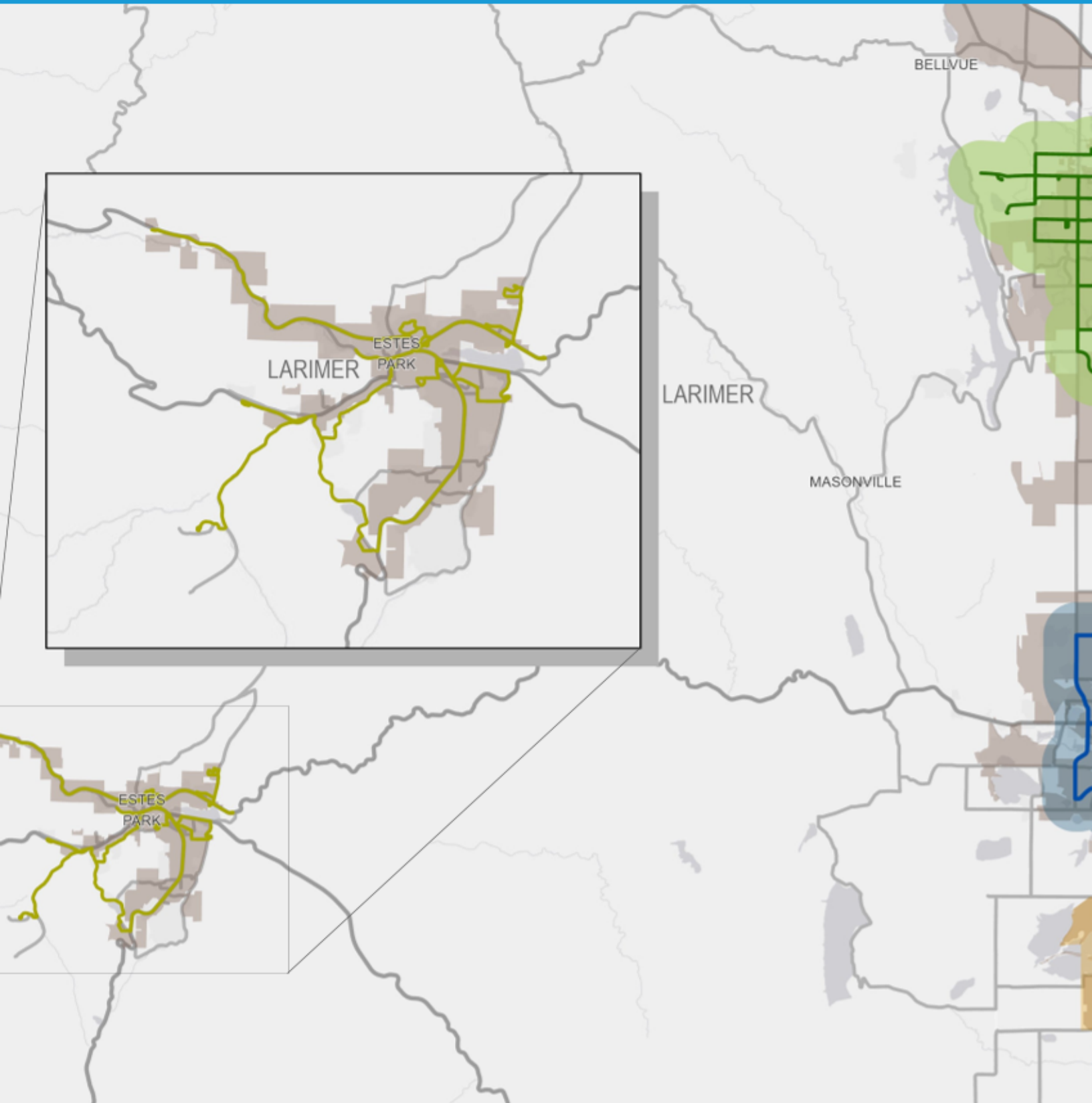
# Volunteer and Non-Profit Transportation



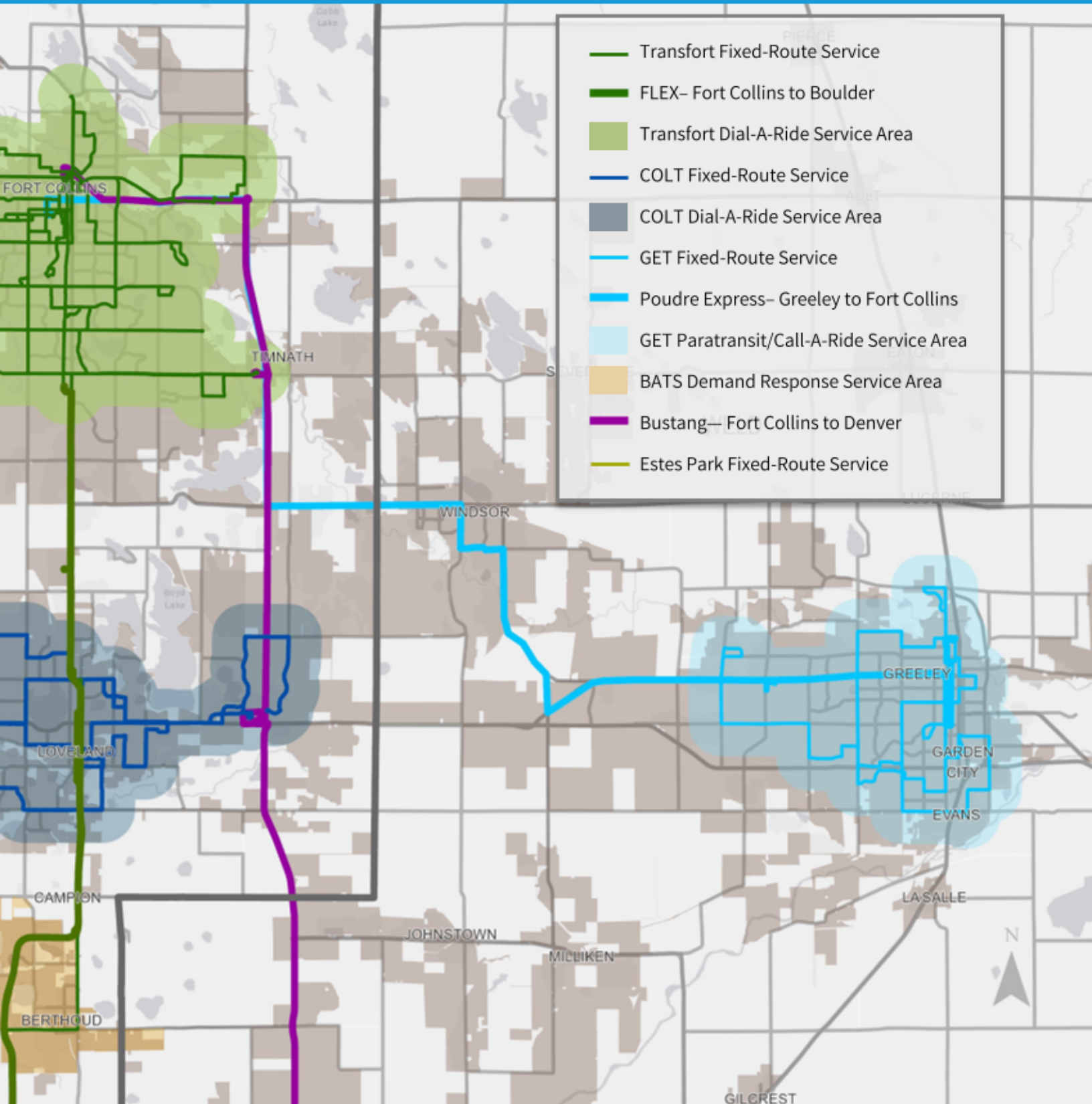
# on Services



# Public Transportation Services

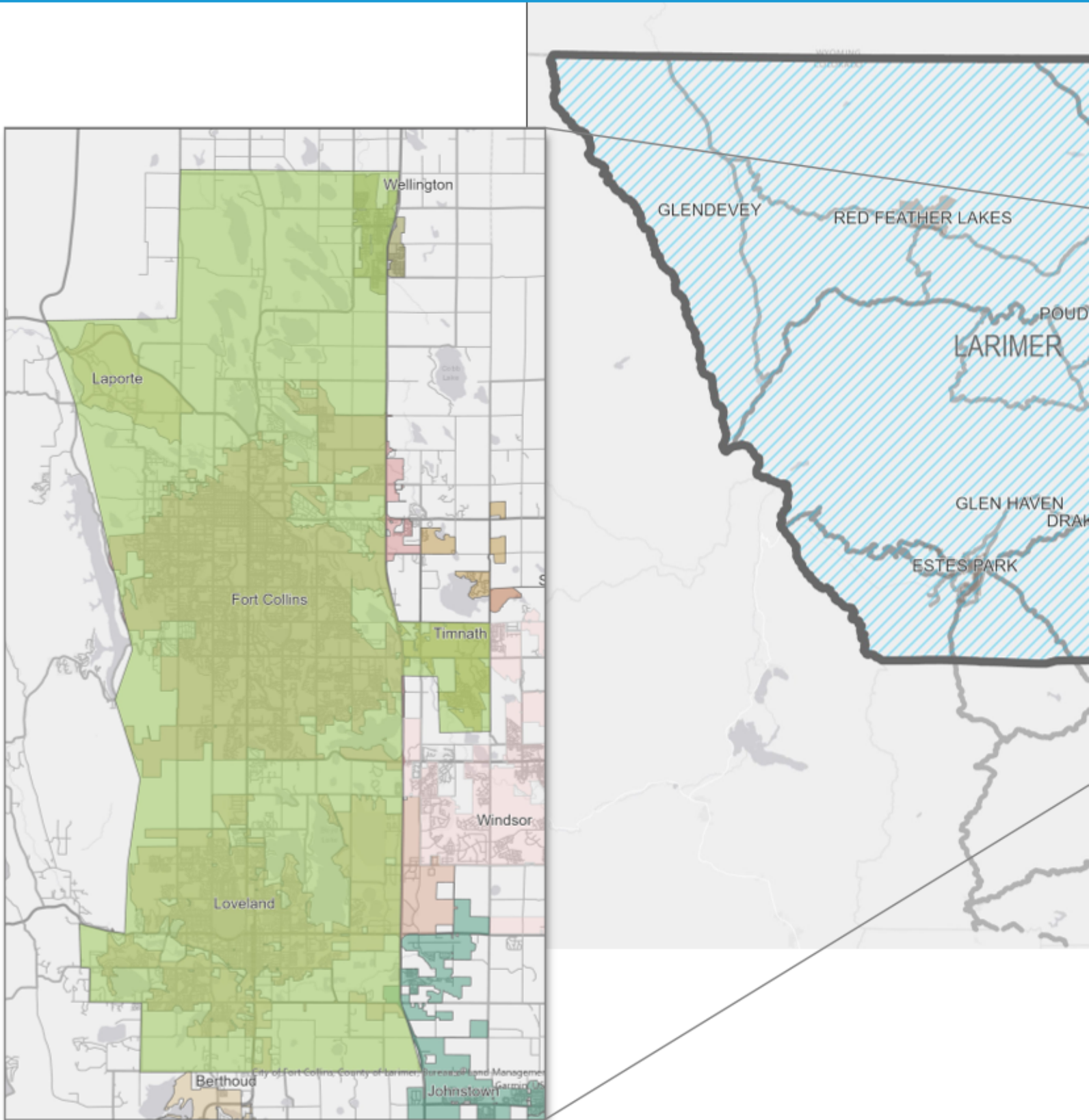


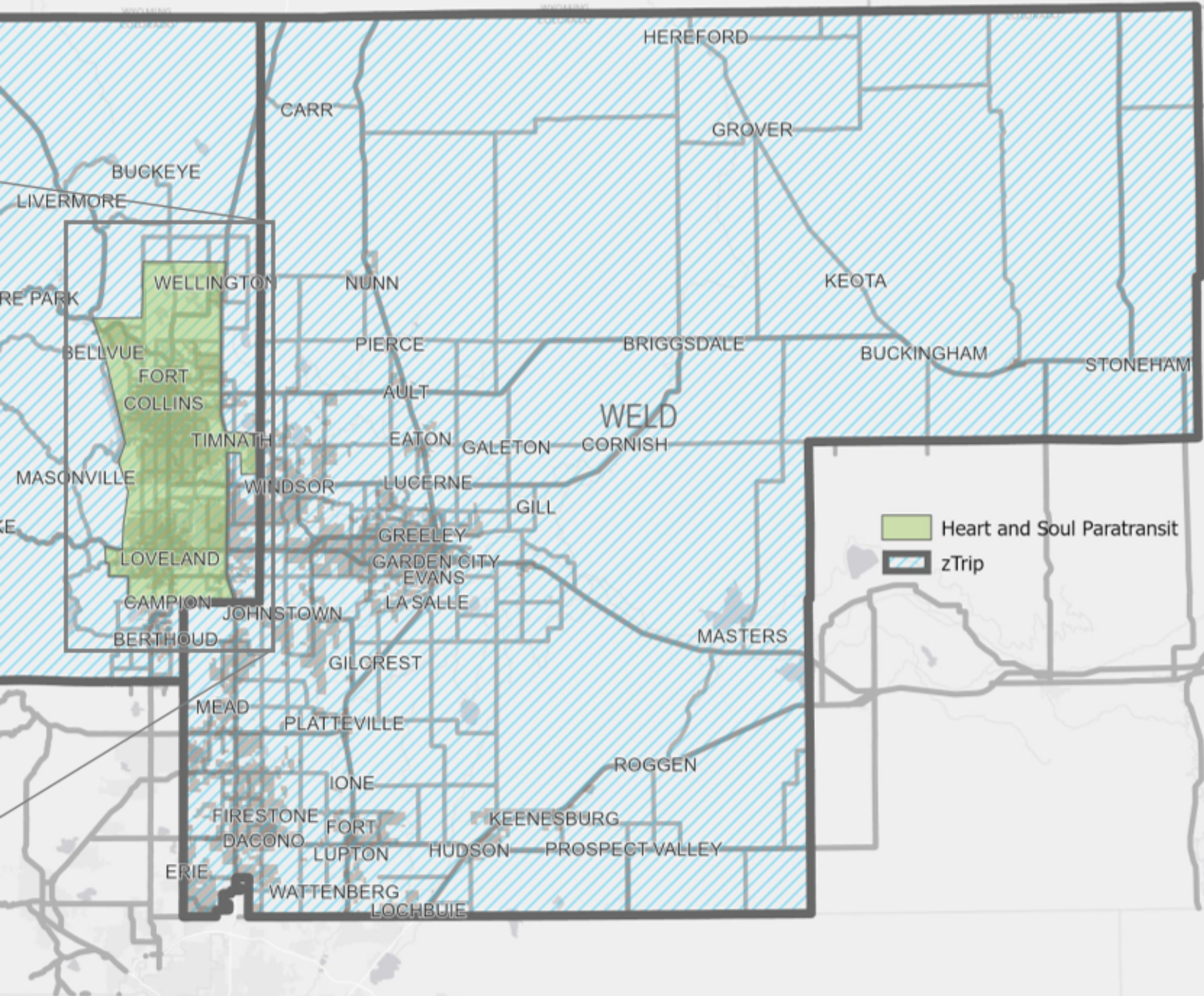




- Transfort Fixed-Route Service
- FLEX— Fort Collins to Boulder
- Transfort Dial-A-Ride Service Area
- COLT Fixed-Route Service
- COLT Dial-A-Ride Service Area
- GET Fixed-Route Service
- Poudre Express— Greeley to Fort Collins
- GET Paratransit/Call-A-Ride Service Area
- BATS Demand Response Service Area
- Bustang— Fort Collins to Denver
- Estes Park Fixed-Route Service

# Commercial Transportation Services





# AGENCY CONTACTS

## **60+ Ride**

Contact: Janet Bedingfield

Phone: (970) 352-9348

Website: <https://60plusride.org/>

## **BATS**

Contact: Brian Dubois

Phone: (970) 344-5406

Website: <https://www.berthoud.org/departments/berthoud-area-transportation-system-bats>

## **COLT**

Contact: Bridie Smith

Phone: (970) 962-2700

Website: <http://cityofloveland.org/transit/>

## **Estes Transit**

Contact: Vanessa Solesbee

Phone: (970) 577-3957

Website: <https://www.colorado.gov/pacific/townofestespark/shuttles>

## **GET**

Contact: Leiton Powell

Phone: (970) 350-9289

Website: <https://greeleyevanstransit.com/>

## **Heart&SOUL Paratransit**

Contact: Jason Brabson

Phone: (970) 690-3338

Website: <http://heartandsoulparatransit.com/>

## **Qualified Listeners**

Contact: Greg Goettsch

Phone: (720) 600-0860

Website: <http://berthoudraft.org/>

## **RAFT**

Contact: Ruth Fletcher-Carter

Phone: (970) 391-8898

Website: <https://www.QualifiedListeners.org>

## **SAINT**

Contact: Connie Nelson-Cleverley

Phone: (970) 223-8604

Website: <http://www.saintvolunteertransportation.org>

## **Transfort**

Contact: Transfort Customer Support

Phone: (970) 221-6620

Website: <http://www.ridetransfort.com/routes/dial-a-ride>  
Or <http://ridetransfort.com/>

## **Via Mobility**

Contact: Lisa Bitzer

Phone: (303) 447-2848

Website: <https://viacolorado.org/>

## **Windsor Community Recreation Center**

Contact: Jay Eckhardt

Phone: (970) 674-3500

Website: <https://www.windsorgov.com/189/Community-Recreation-Center>

## **Wellington Senior Resource Center**

Contact: Dorothy McClure

Phone: (970) 817-2293

Website: <https://www.townofwellington.com/171/Senior-Resource-Center>

## **VA Transportation**

Contact: Billy Scharf

Phone: (307) 778-7550

## **zTrip**

Contact: Megan Kaliczak

Phone: (970) 224-2222

Website: <https://www.ztrip.com/northern-colorado/>