

# FREQUENTLY ASKED QUESTIONS



## **Q. Where can I find drinking water?**

A. *Volunteers will be roaming the Events Center with carts of bottled water for Guests, Service Providers and Volunteers/Navigators. There may be bottled water left in the Exhibition Building after lunch as well. Water fountains are also available by the restrooms in the Event Center.*

## **Q. What are the bus schedules?**

A. *All Greeley/Evans Buses are FREE on the day of the event. Buses will run normally and drop off Guests at the intersection of 14<sup>th</sup> Ave and D St. Return buses will pick up in the same location.*

## **Q. Can I take pictures?**

A. *No. Photography is not permitted except by the Weld Project Connect Outreach Team. No photography is allowed with personal cell phones or cameras.*

- *No social media please.*

## **Q. Where do I go if my guest needs housing assistance?**

A. *There is no financial assistance available for housing at Weld Project Connect. If you have additional questions, please go to the 2-1-1 LIVE area.*

## **Q. What do the colors mean?**

A. *Weld Project Connect uses two color-coding systems: Shirts and Neighborhoods.*

*Shirt colors tell you what role each volunteer is performing:*

- *Gold shirts are Navigators*
- *Purple shirts are Service Providers*
- *Red shirts are Area Leads*
- *Tie-Dyed shirts are for members of the Steering Council*

*Services are grouped into Neighborhoods, and each Neighborhood has a color which corresponds to the Intake Form:*

- *Red Neighborhood - Documentation and Human Services*
- *Blue Neighborhood - Health*
- *Yellow Neighborhood - Wellness*
- *Green Neighborhood - Education*
- *White Neighborhood - Community Assistance*

*Navigators can look on the Intake Form or in the Services Resource Notebook (scan QR code on tables in Exhibition Building and at Information Stations in Events Center, for more information about which services are in each neighborhood and what they provide.*

## **Q. Can Navigators receive services?**

A. *Once a Navigator has completed their duties, they must remove their Gold shirts and join the Guest line.*

## **Q. Where are the restrooms?**

A. *Restrooms are located in the front of the Exhibition Hall near the guest entrance and in the Events Center off of the Main Lobby.*

## **Q. What is the process for visitors or those not serving as volunteers?**

A. *All visitors are to check in at Event Services Office located in the lobby of the Events Center. No one is to be just "walking around" unescorted, a purple lanyard may signify a supervisor checking on their staff. Please help us maintain this process.*